

Convert your Real Thrills Rewards Regular points to P100 Smile Train donation

Item code: 111035

Points required: 1,200 Real Thrills Rewards Regular points

BPI will be responsible for handing over the donations to the cardholder's chosen charitable institution. As a confirmation of the donation, the cardholder will receive an acknowledgement from the chosen charitable institution.

Redemption will be processed within 7 to 15 banking days from receipt of a valid request.

Redemption of points can be made anytime by doing any of the following:

Calling us through our 24-hour BPI Contact Center:

- a. (+632) 889-10000 (Philippines)
- b. (+632) 1-800-188-89-100 (Domestic Toll Free)
- c. (+632) 889-10000 (International)
- d. International Toll-free Numbers

Sending an email to <u>help@bpi.com.ph</u> and indicate the following:

- a. Indicate in the email subject Rewards Redemption.
- b. In the body, provide the following details: Customer Number, Customer Name, Item Code, and Number of points for conversion.

Visiting any BPI branch near you, or contact your Branch Manager or Relationship Manager.

Sending an SMS request to 225689 with your BPI-registered mobile number in this format:

BPIREDEEM [space] [Last 10 digits of customer number] [space] [Item Code] [space] [Quantity]

Sample: BPIREDEEM 1234567890 512002 2